

PREDICTABLE PROBLEM AREAS FOR TRUSTEES

R.Gary Dickson
Saskatchewan
Information and Privacy
Commissioner

Biggest non-compliance risks

- Access by client to own p.h.i. & correction
- Security of p.h.i.
- Consent
- Disclosure

Access

- Different than “use” and “disclosure”
- Fundamental element of HIPA
- Quasi-constitutional right of the individual
- Identity of applicant
- Duty to assist
- Record or inspection
- surrogates

Security

- Curiosity is too often the problem
- Implementing 'need to know' policies
- Consider section 16 need for physical, administrative & technical safeguards
- Follow COACH (Canadian Health Informatics Association) standards

Consent

- Fundamental to any privacy law
- 3 options for a trustee:
 - Express consent
 - Implied consent
 - Deemed consent
- Pan-Canadian Framework
- Best practice considerations

Disclosure

- Different than “access” and “use”
- Mandatory only in limited circumstances
- Generally discretionary
- Consult with client
- Be mindful of data minimization principle

Questions?

- Saskatchewan Information and Privacy Commissioner
 - Phone: 1-877-748-2298
 - Fax: (306) 798-1603
 - Email: info@oipc.sk.ca
 - Website: www.oipc.sk.ca